**Dear <plan participant>**,

We would like to thank you for participating in an NBS benefit program. We are excited to begin the new plan year on August 1st and introduce to you some new program upgrades. We want to point out a few items to be aware of over the next few weeks.

* **A New NBS Benefits Card**
  + Current card holders will receive a new card that will be mailed directly to you during this month. For additional cards please visit Participant.NBSbenefits.com or contact NBS directly.
* **Access to the NBS Web Portal**
  + Please visit Participant.NBSbenefits.com to find detailed log-in instructions. You may review previous year(s) NBS account information found [here](https://www.nationalbenefitservices.com/).
* **Black Out Period for Benefit Cards & Online claims**
  + There will be a blackout period during the upgrade from July 29-31st.

Additional information regarding NBS and the upgrade can be found in the [overview brochure](http://nbsbenefits.com/wp-content/uploads/2014/07/Austin-ISD-Brochure.pdf). Should you have questions about the upgrade or accessing your account please contact NBS.

National Benefit Services, LLC

Phone: 855-399-3035

Email: [**service@nbsbenefits.com**](mailto:service@nbsbenefits.com)

Website: **Participant.NBSbenefits.com**